

19-21 Broad Street | St Helier
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Deputy Curtis
Chair, Children, Education and Home Affairs Scrutiny Panel

BY EMAIL

19 December 2023

Dear Deputy Curtis,

2023 Delivery Plan Progress Report

I am writing to you in order to provide an end-of-year progress report on the Delivery Plan on my Ministerial Priorities.

I am really pleased that, as you will see from my report, the vast majority of items are on track. I do note, that there are two items that have encountered unexpected delays and I believe have discussed the background to both of these with the Panel.

Overall, I hope you will agree that good progress has been made and join me in commending the very many public servants who work hard to deliver for the Island.

As we look ahead to 2024, our next iteration of Delivery Plans will build on this hard work, and I look forward to continuing our discussions on work across my ministerial portfolio in the new year.

Yours sincerely



Deputy Helen Miles
Minister for Justice and Home Affairs

Ministerial Priorities 2023

Minister for Justice and Home Affairs

ID	MINISTERIAL ACTION	WHAT WILL WE DO IN 2023?	BY WHEN
MJHA P1.1a	Invest in the Ambulance Service to address pressing issues in relation to demand and capacity, risk and compliance with modern professional standards.	<ul style="list-style-type: none">Create additional capacity by employing additional staff to meet the increased emergency ambulance demand and cover current rostering shortfallsCreate capacity in the management support team for the development of specific ambulance service policies and procedures improve governance, and safeguard staff and service users.Development of risk assessments for ambulance activity to meet health and safety legislation, safeguarding staff and service users.Development of safe systems of work for all ambulance activity to meet health and safety legislation, safeguarding staff and service users.Set up a mentoring programme and provide the necessary training and development of staff and partner agencies to improve safe working practices and reduce reliance on emergency ambulances.	2024
MJHA P1.1b	Invest in the Fire and Rescue service to address pressing issues in relation to demand and capacity, risk and compliance with modern professional standards.	On board 10 SJFRS staff, a mix of vacancies and additional staff • this will create the capacity required across whole time and on call systems by increasing head count by a net of 5 staff.	2024
MJHA P1.2	Establish the demand on, and capacity of, the Ambulance Service, and determining what the future resourcing model should be, addressing the findings of the Association of Ambulance Chief Executives Review Report 2021.	Initiate a delivery and implementation plan to manage and drive forward the actions required from the review.	2024
MJHA P1.3	Invest in public and firefighter safety to address significant risks to due to inadequate resources, concerns about the service's succession planning and the inability to attract specialist or senior talent from outside Jersey, as highlighted in the National Fire Chiefs Council/Local Government Association Peer Review Report 2022.	Use the additional capacity created through recruitment to enable the roll out of training to new and existing staff to fill skills gaps and increase operational knowledge and skills.	2024
MJHA P1.4	Reform fire safety, including development of new fire precautions legislation, fireworks, and responding to Grenfell Tower Inquiry recommendations and UK Building Safety Programme.	Continue to work with policy colleagues and law drafting colleagues to take draft legislation to the Minister. Put the capacity in place / and continue to role out the NFCC competency framework for Fire Safety regulators (key recommendation following Grenfell)	2024
MJHA P1.5	Continue developing the existing Emergency Services Control Centre, focusing on resilience. Work with each JHA service to establish a governance structure and plan to increase compliance with national standards.	<ul style="list-style-type: none">Implement a fit for purpose telephony platform for Ambulance & Fire, and upgrade SoJP platform to sameImplement a fully functioning Integrated Control Communication SystemCreate a fully civilianised ESCC team that is independent of the 3 Services it supports; cross train staff to support all 3 Services; create a robust team structureWork with M&D to deliver technology that enables us to support all 3 Services and update existing technologyMeasure our performance against standards set by each Service and improve where necessaryDevelop and implement appropriate governance structureDevelop and implement appropriate change structureOptimising 999 call routing	2024

December Status vs By When	December Revised date if delayed	December Commentary update
On Track		<ul style="list-style-type: none">As part of the independent Demand and Capacity review and new investment, two paramedic posts successfully recruited in 2023. Both candidates, newly qualified paramedics and returning to the island. Four Technician posts recruited in support of the review and continuing restructure of the Service.With new investment, an IT Analyst post has been successfully recruited. The Organisational Change program and consultation process is due to be completed by the end of 2023. New Operational and Governance managerial posts will be recruited in 2024.Six Health & Safety minimum standards are compliant following risk assessments and policy reviews. Work within this domain will continue in 2024.A Newly Qualified Paramedic and Emergency Care Assistant program with assigned mentors has been implemented to support the recruitment, retention and succession planning of staff, improving the knowledge and skills of the workforce.
On Track		The onboarding process has started for 13 retained firefighters and 2 additional whole time posts with the recruitment due to be completed in January 2024.
On Track		<ul style="list-style-type: none">The 2023-2025 SoJAS Delivery and Implementation Plan was approved and commenced.An independent Demand and Capacity Review was completed resulting in investment and growth of emergency frontline posts. The service is on target to introducing a 4th emergency response crew by the end of the year.A new Ambulance Response Program has been implemented in partnership with the Emergency Combined Control Centre to benchmark UK National Standards & Response times.
On Track		<ul style="list-style-type: none">In direct response to a peer review outcome we have reestablished SoJFRS as an accredited RYA training centreWe have started a programme of accreditation for all Incident Commanders and we have accredited all of our Level 1 Commanders in 2023We have commenced a programme of guided learning, assisted by London Fire Brigade, for our new high rise procedures
On Track		<ul style="list-style-type: none">We now have a policy officer assigned to SoJFRS for the fire safety legislationWe continue to roll out the NFCC competency frameworkWe have completed the change initiative mandate for the Fire Safety Law change
On Track		<ul style="list-style-type: none">Implemented a 99.99% availability Mitel telephony platform for use across JHA and SOJP control room providing high resilience and additional call handling functionalityWe have commenced the implementation of a tri service ESCC team with associated cross trainingVarious technology / platform upgrades implemented and other initiatives explored. A variety will take place in 2024.New performance measures (ARP) are now reported on a weekly basis with emergency services stakeholdersNew governance structure designed and relevant terms of reference writtenInternal ESCC change process designed and implemented as well as all change on programme going via JHA change oversight group999 emergency call handling agreement reached in 2023 between JHA and Jersey Telecom for continued answering of 999 calls

Ministerial Priorities 2023

Minister for Justice and Home Affairs

ID	MINISTERIAL ACTION	WHAT WILL WE DO IN 2023?	BY WHEN	December Status vs By When	December Revised date if delayed	December Commentary update
MJHA P1.6	Support officers to take forward the departmental People and Culture, Wellbeing and Diversity, and Equality and Inclusion plans.	<ul style="list-style-type: none">Commence the implementation phase of JHA's Strategic Workforce PlanRole out JHA's Wellbeing StrategyImplement 'Shoulder to Shoulder', JHA's EDI plan	2024	On Track		<ul style="list-style-type: none">Our Strategic Wellbeing Framework has been published which includes our vision which is 'for JHA to be a desirable place to work, within which our people feel safe and well'. The framework has eight strategic wellbeing principles across four wellbeing pillars.The implementation of our Strategic Workforce Plan is well under way with workshops having been held on key priorities which are - recruitment and resourcing, performance and wellbeing.Shoulder to shoulder's activity for the year was impacted significantly by the Haute De Mont tragedy. As a result activity in Q1 and Q2 was minimal. However, this year the group were represented at the Pride Festival in September, were nominated for an Our Stars award in October. They also rolled out online discrimination training through JACS to managers, offered free heart screening through the Neil Hussey Heart Charity and are in the process of arranging a PTSD awareness talk for November.
MJHA P2.1	As part of the Building a Safer Community Strategy development, focus on early intervention and prevention, considering substance use, and other harms such as gambling.	<ul style="list-style-type: none">Agree the action plan for year 1 of the Strategy and work on implementing quick wins	2024	On Track		<ul style="list-style-type: none">Action plan agreed and resources are being recruited in 2023 to deliver the plan and subsequent quick wins
MJHA P2.2	Create a new building a safer community strategy to replace the previous Building a Safer Society Strategy (BaSS), which lapsed in 2019.	<ul style="list-style-type: none">Commission the BASC Strategy DevelopmentAppoint the Building a Safer Community Support Officer	2024	On Track		<ul style="list-style-type: none">BASC strategy has been written and agreed by the JHA Minster for delivery in 2024Building a Safer Community Support Officer appointed
MJHA P2.3	As part of the Building a Safer Community Strategy development, ensure focus on diversity, equality and inclusion.	<ul style="list-style-type: none">Ensure that the BASC Strategy Development compliments existing GOJ 'EDI' initiatives	2024	On Track		<ul style="list-style-type: none">BASC Framework has been written in alignment with existing GOJ EDI values and initiatives
MJHA P2.4	As part of the Building a Safer Community Strategy (BASC), develop and deliver a programme for schools as part of an overarching strategic focus on early intervention, filling the gap left after Prison! Me! No! Way! (PMNW) that was discontinued.	<ul style="list-style-type: none">Pilot the programme within schools early 2023, initially to year 7 age groupsEnsure the programme maintains a focus on educative and preventative sessions for Children and Young PeopleEngage with and include children and young people within stakeholder steering group to provide input on content as programme evolvesProvide ad-hoc early warning interventions where requiredThe creation of a role within JHA to ensure robust coordination across JHA services as well as CYPES for the delivery of a JHA Schools Engagement ProgrammeEnsure outcomes and learning following pilot sessions / delivery of programmes are measuredEnsure the programme aligns to the BASC strategy and can adapt to current trends	2024	On Track		<ul style="list-style-type: none">Two pilot events held in secondary schools with the Ambulance & Fire service as well as Probation in attendance. These were successful events and it was then agreed in October, with the relevant Ministers, to run the BASC Schools Programme as a full day event while maintaining opportunities for ad-hoc intervention / prevention sessions where required (seasonal and other topical subjects). Active communication with two secondary schools is progressing in terms of a full day event for year 8 students.
MJHA P3	Review the findings of the previous youth justice reviews and the latest available evidence of effective practice, working with the Minister for Children and Education.	<ul style="list-style-type: none">A consultation draft of the strategy will be prepared for review in Q1 2023.The strategy will be supported by input from leading academicsThe strategy will be finalised and published before end 2023 precise date dependant on the responses from stakeholders.	2024	On Track	Q2 2024	<ul style="list-style-type: none">Jersey's first Youth Justice strategy has a vision and set of priorities that seeks to encapsulate a unified model and ethos of working with children and young people on the fringes and within the justice system. Its content is based on evidence and the expert input of stakeholders. The draft strategy has been distributed for consultation. Several stakeholders have provided valuable input and further considered inputs are waiting to be received, but delays in some stakeholder responses and the need to develop consensus amongst parties with a broad spectrum of opinion on the subject of youth justice has resulted in revised expectations for timing.
MJHA P4	Develop and implement an action plan based on the public engagement and response.	<ul style="list-style-type: none">Undertake research to better understand the nature, extent, attitudes to, and experiences of violence against women and girls in JerseyExamine the existing legal framework, service, and support provision in relation to violence against women and girlsMake recommendations on how legislation, services and support could be improved and made more effective in order to reduce violence against women and girls in Jersey	2024	On Track		<ul style="list-style-type: none">The VAWG Taskforce report was published on 9 November 2023, containing 77 recommendations addressing areas across the GoJ, as well as courts, third sector, schools and support services. The MJHA will lead the GoJ response to that report by year end 2024 with proposals for action.
MJHA P5	Ensure that important stakeholders are consulted, and their specialist expertise used to shape, developing workstreams.	<p>The Criminal Justice Working Group (CJWG) is a body that brings together the Law Officers Department, the Probation Service, the Judiciary, the Judicial Greffe and the States and Honorary Police. That group will be asked to consider new legislation to:</p> <ul style="list-style-type: none">Support the supervision of prisoners after releaseCodify the rules for managing the detention of children <p>The Ministers has directed officers to pass relevant legislation through this group in future.</p>	2024	On Track		<ul style="list-style-type: none">CJWG meets quarterly to discuss matters of interest relevant to the justice system, and considers all forthcoming legislation in the area. It has considered the forthcoming Public Disorder legislation and is anticipated to review the forthcoming Police Complaints legislation and work on backing of warrants and seizure of evidence before end 2023.

Ministerial Priorities 2023

Minister for Justice and Home Affairs

ID	MINISTERIAL ACTION	WHAT WILL WE DO IN 2023?	BY WHEN
MJHA P6.1	Developing a new civil contingencies law with a focus on resilience.	Complete a full set of policy proposals as part of the work commencing the transition from an Emergency Planning model to a Civil Contingencies model. See below legislative programme.	2024
MJHA P6.2	Continuing work on reform of the Law of Divorce by developing legislation post• 2023 to introduce the concept of 'no fault' divorce in Jersey Law.	See below legislative programme	2024
MJHA P6.3	Reviewing of firearms legislation	See below legislative programme	2024
MJHA P7.1	Ensure an appropriate balance between providing an effective border control / being responsive to the Island's bespoke needs and workforce requirements. Ensure the Future Border Immigration System provides an effective border control as part of the Common Travel Area but accounts for the Island's needs.	<ul style="list-style-type: none">• Monitor and review the Island's Work Permit Policy to meet industry needs, ensure compliance and security requirements.• Work with the other Crown Dependencies and Gibraltar to develop and maintain the Jersey Variant passport in line with UK process changes.• Introduce new Immigration legislation, taking into account the Nationality and Borders Act 2022.• Pursue the possibility of introducing ID cards in place of existing passport requirements for inward arrival of short• term visiting French Nationals.	2024
MJHA P7.2	Ensure the Island's borders are safe and secure whilst allowing an efficient flow of genuine trade and passenger traffic. Continue responding to the ongoing development of the UK/Crown Dependencies Union post• Brexit, and the Future Border Immigration System, as part of the Common Travel Area, and work closely with the UK and other Crown Dependencies to develop and implement new processes and legislation.	<ul style="list-style-type: none">• Ensure the Island's border regime can comply with existing/new Free Trade Agreements.• Introduce the operational framework at the border for a reduced de• minimis in July 2023	2024
MJHA P7.3	Ensure the efficient collection of revenue with minimal disruption. Remain responsive to the impact of changes to import taxes (including GST) on the service and Islanders, by investing in systems that enable the necessary functional and technical improvements to be made.	<ul style="list-style-type: none">• CAESAR upgrade to public interface is being developed and tested.• The functionality required to administrate the decrease in the deminimis to £60 will be developed, tested and implemented.	2024
MJHA P8.1	Reduce reoffending in Jersey • Embed a new culture focussed on a rehabilitative model to reduce reoffending, by providing prisoners with the right interventions and environment whilst in prison. This will give them the best possible opportunity to reintegrate with the community upon release, releasing better neighbours.	<ul style="list-style-type: none">• Build on the 7 pathways structure and monthly reducing reoffending by establishing a data capture that informs intervention needs• An external team from HMPPS to undertake a reprofiling exercise of prison officer resources, with clear terms of reference, exploring opportunities on the children and family pathway, for example increasing family visits and other opportunities for improving family ties• From 1st January 2023 designate a Senior Officer to lead and be accountable for quality and outcomes of personal officer work• Identify two prison officers and train a total of four staff in the thinking skills program and commence delivery• Awareness training, delivered by the Probation Service for all staff grades regarding risk, need and responsivity of interventions• Create a high end coffee shop to provide real life training opportunity for low risk offenders, and to attract potential employers to engage with the prison and employing ex• offenders	2024

December Status vs By When	December Revised date if delayed	December Commentary update
On Track		• We commissioned and have received the report from our expert advisors on a new resilience strategy, within which a new resilience law will sit. This will shared with relevant Ministers before the end of 2023
On Track		• Work is ongoing to enable the reform of the Law of Divorce by developing legislation for delivery post-2023 to introduce the concept of 'no fault' divorce in Jersey Law
Delayed		• MJHA has prioritised fire precautions over firearm - see 2024 legislation programme.
On Track		<ul style="list-style-type: none">• Work Permit Policy under ongoing review and recommendations of recent scrutiny report to be considered.• Future passport project ongoing• Art 31 proposition will be before the States Assembly in late 2023. The remaining provisions of Nationality and Borders Act 2022 on track for introduction, as necessary, in 2024• ID card pilot scheme has been extended to end September 2024. Consideration being given to widening scope from day trips to 72 hour trips
On Track		<ul style="list-style-type: none">• Policy leads and technical experts work alongside local and UKG colleagues on an ongoing basis to assess any impacts of FTAs. Any necessary changes are then designed and implemented, with any significant changes to BAU raised to Ministers.• Framework for introduction of deminimis successfully delivered in July 2023
On Track		• CAESAR public interface and functionality for £60 deminimis reduction both successfully delivered and implemented in 2023.
On Track		<ul style="list-style-type: none">•Data is underdeveloped. Sentence planning policy and structure needs to be updated. 7 pathways structure has been implemented with regular monthly pathway meeting for each in place.Strategic reducing reoffending meeting takes place every 2 months.Plans are in place to implement 5-minute interventions training for all staff.•Reprofiling was completed in January 2023 this led to development of new shift patterns and in result improved ways of working for Senior Officers and residential officers. Officer 1 shift pattern is also being delivered. Staffing levels for officer and senior officer grades to ensure appropriate support for rehabilitative approach and reducing reoffending.•Post was covered temporarily in the Q2 of this year which lead to development of first draft of Personal Officer policy. Post will be filled in on permanent basis from December 2023 by Senior Officer.•Two prison officers have been appointed for sentence planning officer roles, due to start in November 2024.•Two intervention facilitators started in August 2023 and are working toward accreditation to deliver Thinking Skills Programme.•Awareness training to be delivered by Probation Service from Q1 2024.•Coffee shop options are being reviewed for a temporary solution of a coffee cart/trailer.

				December Status vs By When	December Revised date if delayed	December Commentary update
ID	MINISTERIAL ACTION	WHAT WILL WE DO IN 2023?	BY WHEN			
MJHA P8.2	Embed the new operating model at the States of Jersey Prison• Embed the new operating model for the States of Jersey Prison Service including a new and affordable model for staffing that provides opportunities for staff, including an aspiration to professionalize the role of the prison officer and offer qualifications, up to and including degree level, in leadership and rehabilitation.	<ul style="list-style-type: none">• Complete an independent review of the Prison healthcare model with HCS• Align the 2023 budget with new senior management structure and hold individual managers to account for budget, outcomes and efficiencies• Embed plans for change in responsibilities for middle managers and holding them to account for specific outcomes• Work with Skills Jersey and Organisational Development / HR to create a competency framework for all grades of staff with view to opening up opportunity for degree level accreditation• Provide opportunity for Deputy Governor accreditation for existing high potential leaders• Review officer 1 and 2 model (independent of progress on USR) with a view to moving to a competency based pay arrangement• Complete Admin review and ensure that admin is being done at the right grade with the right skill set and reducing risk in existing model of pulling operational people away from operational work• Work with Skills Jersey and OD to create a competency framework for all grades of staff with view to opening up opportunity for degree level accreditation• Provide opportunity for Deputy Governor accreditation for existing high potential leaders	2024	On Track		<ul style="list-style-type: none">•The healthcare review is in its final stages, process is supported by HCS.•Senior Management structure is in place with regular finance meetings. Individual managers are held to account for their budgets. Further work to embed this process is to take place in 2024.•New middle managers structure was agreed for 2024 with allocated areas of responsibility. Orderly Officer role is being reviewed.•Initial scoping work completed by HR. Meeting held with HR and SMT, the preferred option is to stay with the Government of Jersey competency framework.•The suitability of HMPPS accreditation model for SOJPS is being reviewed. Whilst this is ongoing the silver/gold command training and CMI Level 7 course is being offered to potential candidates.•No progress was made in 2023. This work will commence as the next stage of TOM review.•Admin review commenced this year and is due to be completed at the end of 2023 with recruitment and role changes to start in Q1 2024.•Initial scoping work completed by HR. Meeting held with HR and SMT, the preferred option is to stay with the Government of Jersey competency framework.
MJHA P8.3	Efficient and effective service delivery models within the Prison • Review service delivery models within the Prison for Education, Healthcare, Secure Custody of Young People and Rehabilitation by working with HCS, CYPES and the Probation and After• Care Service.	<ul style="list-style-type: none">• The new leadership team to work with Highlands in achieving tangible employment pathways into with opportunities for experience and accreditation while in prison (e.g. hospitality engineering, catering)• Working with department of health to ensure much better overlap, embed Governance framework and review model of prison officer nurses• Await outcome and direction regarding young people and stand ready to operationalise any ministerial decision• Continue to collaborate extensively with probation colleagues on all areas crossing this space, and commence joint training once both services are up to full complement (anticipated March 2023)• Work through procurement of IT options with view to establishing a common platform for Offender Management work	2024	On Track		<ul style="list-style-type: none">• The Prison education department is working closely with Highlands on exploring option for Highlands College tutors to deliver courses to prisoners. Currently we have agreed for highlands to deliver a barbering course with a Service level agreement in the process of being drafted.• The governance framework for healthcare department is being reviewed as a part of healthcare review.• Prison and Probation strategy has been written and is currently going through final review. Bimonthly Prison & Probation joint strategic meeting is in place. Probation officers are working in Prison and offer continuous support to prisoners and prison colleagues during MARAMM and CER panels.• Option for joint procurement of Integrated Offender Management System was explored but following the market research it has been established that there are no solutions that could support both Prison and Probation service adequately. Probation service will continue with procurement of replacement of Daisy whilst Prison will continue using PPIMS. There is an aim for Prison to be either link with new probation case management solution or for the supplier of the Probation system to develop Prison management system thus enabling both departments to use the same platform. This will be explored further in 2025.
MJHA P9.1	Community policing partnership working <ul style="list-style-type: none">• Build effective, cohesive, inclusive and effective partnerships as a cornerstone of the community policing approach.	<ul style="list-style-type: none">• Together with partners further develop a multi agency problem solving approach in accordance with the future “Building a Safer Community Strategy”• Further develop the effectiveness of the SOJP Community Policing Team through enhanced visibility, accessibility and engagement• Use data driven policing to inform decision making and problem solving, encourage information sharing between agencies• Support youth partnership opportunities – In particular the Integrated Youth Support Team & Safer Schools Partnership• Missing Young people – With partners, implement a multi-agency framework to reduce the number of young people who are reported missing from care	2024	On Track		<ul style="list-style-type: none">• Operations Spire, Nectar and Java/Stride have resulted in limited CPT resources throughout 2023, BAU now being re-established and recruitment in progress. Roadmap for re-introduction of team is now in place. To be completed by end of Q4.• Op Stride / JAVA – DPIA agreement in place - multiagency including CYPES, probation, JYS etc – 47 young people discussed and offered targeted or intensive multiagency youth support to divert away from exploitative situations linked to drug supply and importation – ongoing operation involving UK Forces linked to Op Java and conspiracy to import controlled drugs.• Examples of problem- solving initiatives delivered during 2023: Larceny shop offences across town - shift led NTE / VAWG - Op Visible Insp McKenna Havre Des pas - Summertime Plan St Brelades Bay - Summertime Plan Jardin De Soleil – ASB / Summertime Plan Westmount ASB Wellington park / Highlands Lane - Drug Dealing Serious RTC's - Island wide - Op Canvas Cinq Chenes / Five Oaks – ASB• SOJP participated fully in the first ‘building a safer community’ strategy / workshop presented by the JHA Minister and Dr Ian Skinner – awaiting ‘next steps’.• Fully engaged in respect to IYS and Safer Schools Partnership• Power BI and other analytical tools are now increasingly used to identify and drive problem solving initiatives. Information sharing between agencies is less advanced although some examples of good practice do exist e.g. Op STRIDE.

ID	MINISTERIAL ACTION	WHAT WILL WE DO IN 2023?	BY WHEN
MJHA P9.2	MONEYVAL Compliance: Continue preparing for the MONEYVAL inspection at the end of 2023 as overseen by a Political Steering Group chaired by the Minister for Treasury and Resources.	<ul style="list-style-type: none">Continue to prepare for the onsite Moneyval inspection in September 2023Submit JFCU Ops and FIU Jersey draft Mutual Evaluation Questionnaires (MEQ) and Technical Compliance Questionnaires (TCQ) in preparationWork with the GOJ Political Steering Group to ensure that data is collected and submitted in support of the MEQ and TCQ's.FIU Jersey – Continue resourcing programme, recruiting into the growth positions (plan to be at 95% capacity by the end of March 2023). Once the Director has been appointed and is in position, then the new FIU Jersey structure will be embedded, and the law enacted.	2024
MJHA P9.3	SOJP Demand management, with a focus on mental health: Continue to assess, adapt and respond to the changing demands on the SOJP including demand related to mental health, children and young people. Mental health incidents have increased by 20% in 2022 so far and, as corporate parents, SOJP have a statutory duty within the Children's Law for the wellbeing of young people.	<ul style="list-style-type: none">Strategic lead identifiedAttend the Mental health and Capacity Legislation Oversight Group which is chaired by Executive Director of Mental health • brings Strategic partners together every month to assess the effectiveness of the Mental health law and identify better Working practices.joint agency training to better understand the Legislation around Mental health.Continue discussions about the age restrictions on use of the community Mental health triage.a service level agreement between the States of Jersey Police and Mental health services and Adult Social Care is currently being drawn up, led by the police. this will ensure clear pathways and protocols are agreed, further reducing the current tendency to needlessly engage the Police with Mental health incidents at an early stage. this will also address the patient AWOL incidents with greater responsibility being placed on the Mental health service and a risk assessment procedure to follow before engagement with the police.The creation of joint protocols for the following:•Article 36 including conveyanceInvestigations concerning mentally vulnerable people (suspects, victims and witnesses)AWOL from MH facilityWelfare checks with/on behalf of MH teamUsing data to identify the source of the calls into PHQ so that we can ascertain whether our service is being used appropriately. It is likely this data will show that those suffering MH are calling the police as a last resort.A review of training for police and other agencies.	2024
Departmental MHJA D1		Integrate the Superintendent Registrar within JHA (from CLS)	Q1 2023

December Status vs By When	December Revised date if delayed	December Commentary update
On Track		<ul style="list-style-type: none">FIU Jersey resourcing at 95%. Continued proactive recruitment strategy for vacant posts. Director has been in post since February 2023 and the unit is now independent from SoJP.All MEQ and TCQ submissions complete and submitted to Moneyval.Moneyval onsite examination was completed between 27th September and 7th October 2023.1st draft of the Moneyval assessment due on 27th November 2024.Work continues towards the Moneyval Plenary in May 2024
On Track		<ul style="list-style-type: none">SOJP attendance to Mental Health related matters is 33% down from SPLY, that equates to 400 less incidents.Improvements in the Mental Health service have also shown that the incidents that the SOJP are dealing with are getting resolved quicker.The collection of SOJP Mental Health related data is now well advanced and the SOJP have been able to drill down into the detail to fully understand demand. The SOJP data has been shared with Mental Health Strategic Group as it provides for the development of the Crisis Intervention Team.AWOL from Orchard House (OH) is now subject to far greater scrutiny from OH staff. The calls in this regard have dropped greatly. OH will only phone the SOJP if the person is a risk to themselves, others or is suspected to be committing a crime.Article 36 detentions have reduced by 35% with just 51 this year compared to 79 in 2022 and 138 in 2021.A Police Inspector now reviews every Mental Health incident to capture any learning and allow feedback to partners.Internal learning has proved beneficial with the SOJP believing that those who work in the ESCC and on the street have a far better understanding of the Mental Health Law.The relationship between the SOJP and the Mental Health Team has never been stronger. A Chief Inspector attends the Mental Health Strategic Board, and an Inspector attends the Mental Health Legislation and Capacity Group where there is departmental learning discussed. These meetings are monthly.In addition, the Chief Inspector and Inspector have 121 meetings with the to discuss on-going challenges and the way forward.The new Art 36 Suite will undoubtedly make the SOJP response to MH incidents even better. Inspector lead is involved in the security of the Art 36 Suite as well as the writing of the required policies and procedures.Whilst no specific MH joint training has taken place, the process for 'learning the lessons' is well embedded and as such the MH Inspector lead regularly shares information with police colleagues or goes directly to the MH Team with learning.
Delivered		<ul style="list-style-type: none">Delivered in January 2023

ID	MINISTERIAL ACTION	WHAT WILL WE DO IN 2023?	BY WHEN
Departmental MHJA D2		Combined Fire & Ambulance Station <ul style="list-style-type: none">on hold	
Departmental MHJA D3		Electronic Patient Records	Q2 2023
Departmental MHJA D4		Real Fire Facility	2024
Departmental MHJA D5		CAESAR contract extension and tendering process	2024
Departmental MHJA D6		Army and Sea Cadet Head quarters	2025
Departmental MHJA D7		Dewbury House SARC	2024
Departmental MHJA D8		Prison Phase 8	Q4 2023

December Status vs By When	December Revised date if delayed	December Commentary update
Delayed		<ul style="list-style-type: none">Timelines for the project have been amended due to ongoing work on the preferred site location. There are necessarily and understandably competing demands for the well-located total site at Rouge Bouillon currently occupied by Rouge Bouillon School, the Fire & Rescue Service, and the former Police Headquarters building (which is temporarily housing the Sea Cadets).Jersey Property Holdings have conducted a review of all work undertaken so far, to consider all site option and feasibility work considered, including multi-site options, and evaluated these against key Ambulance, Fire & Rescue Headquarters requirements and School requirements. For Ambulance, Fire & Rescue, these are for example response times, community risk assessment factors, training facilities and access to vehicles.Discussions with the Ministers for Justice and Home Affairs, Children and Education, and Infrastructure took place in September 2023. They agreed a new governance approach of a joint Justice and Home Affairs, Jersey Property Holdings and Children, Young People, Education and Skills project group. Ministers indicated a preference for both Ambulance and Fire & Rescue Services to stay at Rouge Bouillon, within the current site parameters, and for school strategy options to be further considered.The joint project group will in the next quarter engage with key stakeholders to confirm any areas of compromise, produce high level option (s) that reflect the proposed brief for all needs with a high-level programme and produce concept / feasibilities based around RIBA framework (the standard framework used for construction projects). A combined recommendations paper and business case is planned to go to Ministers at end of Quarter 1 2024.Total expenditure since project inception to date has been £212,000 and total spend in 2023 has been £43,731. These costs are for professional services, in particular for site options feasibility work, architectural \ design work and estimations on ground works, demolition and estimated additional site acquisition
On Track		<ul style="list-style-type: none">Following the delay due to the Ortivus cyber-attack, during which the supplier rebuilt their technical environment, the GOJ M&D team have approved a continuation of the project with this supplier.Test devices have arrived on island, with the testing phase of the project due to commence imminently. Project governance is being finalised (PEN test, DPIA, service transition plan, asset register) and processes relating to ED handover are due to be tested.Workstreams relating to EPRF and CAD integration are due to be finalised shortly.EPRF Champions have been identified from the staff group, and training plans and material are in place to support the service in the transition and move to digital records.As part of a wider Ambulance Digital strategy, discussions between the supplier and the IMS MAXIM team are underway to discuss integration and the mutual flow of patient data.
On Track		<ul style="list-style-type: none">We are developing proposals with partners and scoping site and feasibility options to enable the project to move forward in 2024.
On Track		<ul style="list-style-type: none">It has been agreed that GoJ will continue with a medium to long term contract with the existing supplier in respect of CAESAR following an RFI which was undertaken in 2022. CAESAR is a bespoke system which has been designed to handle Jersey's freight movements.
On Track		<ul style="list-style-type: none">Kate to confirm - government funds available in 2025 with shortfall to be made up by Army and Sea Cadets via fund raising.Ongoing work to agree on site location
On Track		<ul style="list-style-type: none">Currently going through planning application process. Which once successful will proceed to tender and procurement stages.
On Track		<ul style="list-style-type: none">Phase 8 works have been rescope based on developing needs.